**Driver Disclaimer**

Welcome to GO GB. We are committed to protecting your privacy. This policy describes our privacy practices, the personal information we collect, how we use and share it, as well as your choices and rights regarding this information.

This Privacy Policy applies to our Services wherever we provide them, and we will comply with local laws in relation to all practices described in this policy.  If there is an inconsistency between this policy and the local law, we will comply with the local law to the extent of the inconsistency.

GO GB is provided and controlled by the entity indicated in the Terms of Use applicable.

This policy applies to all GO GB users, including users of our website, <https://gogb.com/> (“**Website**”), any of the GO GB mobile applications (“**Apps**”), and any services we provide through the Website or Apps, as well as when you contact us via telephone, email, written correspondence, social media, in-person, or any other means of contact (collectively, “**Services**”). This policy does not cover how we handle information that we collect about our employees or business associates, including our corporate partners, vendors, and subcontractors, but does apply to our Drivers(Captains).

In this policy individuals who utilize our Services are referred to as “**Users**.” Users that request or receive transportation are referred to as “**Guests**” and individuals who provide transportation to Guests are referred to as “**Captains**.” Capitalized terms that are not defined in this policy have the meaning given to them in the Terms of Use.  If you accept the Terms of Use you agree to us dealing with your information in the way described in this policy.

 Information we collect

We collect three categories of information about you: information you provide, information we collect automatically, and information we obtain from other sources.

We do not collect or process information about your racial or ethnic origin, political opinions or membership of any political association, religious or philosophical beliefs, trade-union membership, genetic data, biometric data, or data concerning a person’s sex life.  
 Information you provide

**Registration and profile information**, such as your name, phone number, email, city, preferred language, profile picture. Where permitted or required by law, we may collect emergency contact numbers.

**Driver’s information**, which may include driver’s license data and status, information about the vehicle (type, make, model, year of manufacture, color, registration certificate data, license plate, vehicle inspection report, vehicle photo), ID document data (including driver license, passport, state identification numbers), physical address, date of birth, taxation identifier number, relevant insurance, right to work, driving record, and other documents which may be required by applicable regulations. Where permitted or required by law, we may conduct identity verification and/or background check. This may require collecting and processing such information as your photograph, ID document data, social security number and criminal record. This information may be processed and verified by the company.

Information we collect automatically

**Location information.**We collect Users’ location data to enable rides, for user support, for safety and fraud detection purposes, and to satisfy legal requirements. We collect location information (including GPS coordinates and WiFi data) based on your App settings, device permissions, and whether you are using it the App as a Guest or a Captain (where applicable):

* Drivers: We collect your device’s precise location when the App is running in the foreground (App open and on-screen) and when the App is running in the background (App open but not on-screen) in the Driver mode. We may also collect precise location for a limited time after you exit Driver mode in order to detect and investigate ride incidents.

**Payment Method.**No payment will be made to the captain directly by the guests rather to the company. Driver will be paid by the company.

**Device information.** We collect information about the device you use to access the Services, such as your device name, brand and model, user agent, IP address, mobile carrier, network type, time zone settings, language settings, advertising identifiers, browser type, operating system and its version, screen parameters, battery state, and installed applications that can be used for authentication purposes. We may also collect mobile sensor data, such as speed, direction, altitude, acceleration, deceleration, and other technical data.

Information we obtain from other sources

**State authorities.** We may receive information about Drivers from law enforcement agencies and other government authorities as part of a law enforcement request, during legal proceedings, or as required or authorized by law.

**Other Users or third parties.**Sometimes Guests or others may provide us with information about you, including through User support, or in connection with claims or disputes.

How we use your information

We use the personal information we collect to:-

* **Enable you to use our Services**
* Create and maintain your account, settings, and preferences;
* Verify your identity;
* Enable transportation services, or other services, as may be the case;
* Calculate prices and facilitate payments;
* Enable communications with users;
  + Maintain accessibility, safety and stability of our App and websites, diagnose, prevent and resolve technical and service problems.
  + Comply with regulatory requirements related to our Services and your use of our Services.

 How we share your information

We know how important it is to keep your personal information confidential. In this section we describe when and with whom we may share your information that we collect.

Driver information shared with Guests includes name and photo, information about the vehicle and its photo, location before and during the trip, ratings and reviews, number of trips, contact information.

We may also be required to provide Guests with receipts and invoices containing information such as the origin and destination of the trip, the total duration and distance of the trip, itemization of the total fare, driver’s name and taxation identifier number. We also include other information on those receipts if required by law.

For legal reasons

We may disclose your personal information when it is necessary:

* + To comply with legal requirements, such as to respond to subpoenas, court orders, law enforcement requests, legal claims, or government inquiries;
  + To protect and defend the rights, interests, safety, and security of go gb, our users, or the public;
  + To comply with license or permit requirements and any applicable laws and regulations.

With your consent

We may share your personal information for other purposes pursuant to your consent or at your direction.

Your rights and choices

**Accessing and updating your information.**You may access, review and update certain profile information and other information you have chosen to provide to us either in your account settings or by contacting user support [exploregb72@gmail.com](mailto:exploregb72@gmail.com).

**Deleting your account.**You can delete your account through the App settings or by contacting User support at [exploregb72@gmail.com](mailto:exploregb72@gmail.com). You may be asked to verify your account and identity. In some cases, we will be unable to delete your account or may retain certain information for legitimate business purposes, such as to complete the transaction for which we collected the personal information, collect on an outstanding balance, detect cybersecurity threats, debug or repair our Services, ensure another User’s right to exercise their free speech rights or other legal rights, enable solely internal uses that are reasonably aligned with the context for which the personal information was provided, prevent fraud, comply with legal or regulatory obligations, or to manage any claims in relation to the Services. When we retain such data, we do so in ways designed to prevent its use for other purposes.

**Asking us questions or raising a complaint.** We will be happy to answer any questions you may have about this policy or about how we treat your information, or if you wish to make a complaint about how we have handled your personal information. Please, contact us at [exploregb72@gmail.com](mailto:exploregb72@gmail.com). We will respond to your request consistent with applicable law and subject to proper verification of your account and identity.

How we protect your information

We take reasonable and appropriate technical, administrative, and physical security measures, appropriate to the nature of the personal information at issue, designed to protect your personal information from loss, theft, misuse and unauthorized access, disclosure, alteration, and destruction.

We regularly review our security measures to consider available new technology and methods. But guaranteed security does not exist either on or off the Internet. We cannot guarantee the security of your information, including against unauthorized intrusions or acts by third parties. However, we make commercially reasonable efforts to make the collection and security of such information consistent with this policy and all applicable laws and regulations.

**Telephone Monitoring.**As part of our user service assurance practice, telephone conversations over phones may be monitored or recorded as a part of normal business operations. Monitored or recorded calls will be used for quality assurance and training purposes.

Changes

We may update this policy from time to time to reflect the changes in laws or in how we provide our Services. When we update the Privacy Policy, we will notify you by updating the “Last Updated” date at the top of this page and by posting the new Privacy Policy and providing any other notice required by applicable law. We encourage you to periodically review this page to stay informed of our privacy practices.

When you use GO GB, you are agreeing to the most recent terms of this policy.

Contact

Questions, comments and requests regarding this policy should be addressed to: [exploregb72@gmail.com](mailto:exploregb72@gmail.com)